

# IT-Solutions4You

# DESCRIPTIONS 4 YOU for VTIGER CRM 6.x

#### Introduction

The Descriptions 4 You is vTiger extensions which allows you to create well formatted descriptions for records. The new descriptions are created in CK Editor so you can use adding tables and images to make your description attractive. The new descriptions can be stored separately, it means you can have additional description to original one or you can simply replace original descriptions by new Descriptions 4 You. The Descriptions 4 You allows you to create description for particular module as well as global description templates, so you can create one global template and use it everywhere in vtiger CRM and save time with additional description formatting.

Descriptions 4 You benefits:

- supported mostly for all modules
- additional description to original description
- supports images, tables and other text formatting
- easy using Descriptions 4 You templates Picklist
- useable for Terms & Conditions Fields
- useable for Custom Textarea Fileds

Descriptions 4 You				
	Standard vTiger Description			
Terms & Conditions	<ul> <li>Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (30) days of the date of invoice, in the currency of the invoice, drawn on a bank based in india or by such other method as is agreed in advance by the Supplier. All prices are not inclusive of VAT which shall be payable in addition by the Customer at the applicable rate.</li> </ul>			
	↓ ↓			
	Descriptions 4 You			
	- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty $(30)$ days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier.			
	- All prices are not inclusive of <b>VAT</b> which shall be payable in addition by the Customer at the applicable rate.			
Terms & Conditions	ITS 4 You			
	IT-Solutions4You			
	IT-Solution4You			
	Františkánske nám. 5 Phone: +421-51-7732370			
	Website: http://www.its4you.sk/en			

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#### License agreement

- The Descriptions 4 You License will be referred to as "The license" in the remainder of this text.
- This irrevocable, perpetual license covers all versions 2.xx of Descriptions 4 You.
- This license gives the holder right to install Descriptions 4 You on ONE productive vtiger CRM installation and ONE develop vtiger CRM installation for unlimited users.
- The license holder is allowed to make modifications to the Descriptions 4 You sources but in no event will the original copyright holders of this library be held responsible for action or actions resulting from any modifications of the source.
- The license holder is not required to publicize or otherwise make available any software used in conjunction with Descriptions 4 You.
- The license holder may not re-distribute the library or versions thereof to third party without prior written permission of the copyright holder.
- Descriptions 4 You License does not allow the library to be redistributed as part of another product.
- The license may be transferred to another vtiger CRM installation only with prior written permission.
- The wording of this license may change without notice for future versions of Descriptions 4 You.

It is strongly required to deactivate the license before moving installation to another server (different url) in order to avoid any license conflicts. After movement and repeated installation you can reactivate your license.

#### **Terms and conditions**

We accept all major credit cards, PayPal and Bank transfer. Our deliveries:

Credit Card: delivered immediately

PayPal: delivered immediately

Bank transfer: delivered in 2 - 5 days

After payment you will obtain email with info for download and your license key as well.

# **Private policy**

During installation it is necessary to exchange following information:

- vtigerCRM version (e.g. 6.x)
- Descriptions 4 You version (e.g. 2.xx)
- Date and time
- Domain in md5 coding format (e.g. 916b25c201a77a6721003c0030977f3b)
- Action provided by you (INSTALL, REACTIVATE, DEACTIVATE)

### **1** How to install Descriptions 4 You

Please provide following steps in order to install Descriptions 4 You:

1. Install the .zip (package) file of the EMAIL Maker module via **CRM Settings -> Module Manager**. Click on the **Install from Zip**.

😒 vtiger	All Records	▼ Type k	eyword and press enter Q Advanced				CRM Settings	
• Studio	V	==	Dashboard	V	5	Opportunities	Manage Users	
Edit Fields		4	Contacts	12	<u>00</u>	Organizations		
Picklist Editor	V		Leads	2	87 C.	Documents		
Picklist Dependency Setup	V	20	Calendar	2		Emails		
Module Manager	V	Q	Tickets	1		Products		
<ul> <li>Templates</li> </ul>	V	3	FAQ	<b>V</b>	<u>5</u> 8	Vendors		
<ul> <li>Other Settings</li> </ul>		æ	Price Books	<b>W</b>	5	Quotes		
<ul> <li>Integration</li> </ul>	V	Po	Purchase Order		80	Sales Order		
Extension Store		<b>B</b>	Invoice	121	2	RSS		
	V ()	4	ExtensionStore	v C	1	PDFMaker		
	<b>v</b> 0	*	Preinvoice					

*Picture 1.1: Installation of Descriptions 4 You – Step 1* 

2. Select the .zip (package) file that you downloaded from our shop. Please check that you accepted the disclaimer and would like to proceed. Click on the **Import** button.

ty
ort Cancel

Picture 1.2: Installation of Descriptions 4 You – Step 2

3. Verify the import details parsed from the .zip (package) file. Please check that you accepted the license agreement and click Import Now to proceed Cancel or to cancel.

Verify Import Details	
Total Annual	
Vliger Version :	
License	
* Module : * Version : * Vitiger * Author: IT-Solutions4You s.r.o - www.its4you.sk * Supported browsers : Internet Explorer 7 or higher, Mozilla Firefox 3.0 or higher	
v accept the license agreement.	2. Import Now

Picture 1.3: Installation of Descriptions 4 You – Step 3

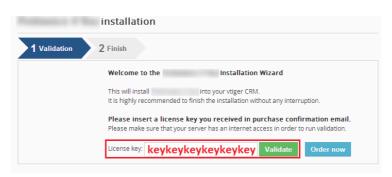
4. Click on **Ok** button to complete the module import.

Import Successfull	×
module was imported successfully.	
	Ok

Picture 1.4: Installation of Descriptions 4 You – Step 4

In order to finish installation, please provide following validation steps.

1. Descriptions 4 You Validation Step. Please insert a license key and make sure that your server has internet access. Click on Validate button.



Picture 1.5: Validation of Descriptions 4 You – Step 1

2. Click on **Finish** to complete Validation.

100000000	installation
1 Validation	2 Finish
	has been installed successfully.
	Finish

Picture 1.6: Validation of Descriptions 4 You – Step 2

For Upgrade please check 5.4 Upgrade.

# 2 How to create Descriptions 4 You

In order to start the Descriptions 4 You tool please provide following steps:

 In vtiger CRM menu (Picture 2.1), please go to *All -> Tools* and click on Descriptions 4 You. As shown in the picture you can place short link directly into vtiger Main Menu using Customize Main Menu link.



Picture 2.1: Start Descriptions 4 You

#### **Creating Description**

To create Description please click on + Add Description in ListView of Descriptions 4 You.

😚 Calendar Leads Organiza	itions Contacts Opportunities Products Documents Tickets I	Descriptions 4 You All 👻		🖌 🕖 🔅 Administrator -
🕲 vtiger	All Records Type keyword and press enter	Advanced		+
Descriptions List	< Actions - + Add Description	y All Descriptions 4 You	×	1 to 9 🖸 < 🗎 🗦 🗡 -
► Recently Modified	A B C D E F C	5 H I J K L M N C	P Q R S T	U V W X Y Z
	Description Name	Description No	Module	
				Search
	NewDescription	DES23	Global	
	Terms & Conditions 4 You_2	DE518	Global	
	Description 4 You for own text area	DES17	Invoice	
	INV desc 1	DES16	Global	

Picture 2.2: Creating Description

Now, you can see EditView of Descriptions 4 You.

Description Details	Area 1	
* Description Name	* Assigned To Administrator *	
Module	Select an Option *	
Description Details	Area 2	
Description	X     0 </td <td></td>	

Picture 2.3: EditView of Descriptions 4 You

Creating is devided into two areas:

First area is for current information of your Description.

Description Details				
* Description Name	NewDescriptionForAllModules		* Assigned To	Administrator
Module	Select an Option			
	٩			
	Select an Option			
	Global			
	Organizations			
	Invoice			
	Opportunities			
	Contacts			

*Picture 2.4: EditView – first area* 

Name	Description
* Description Name	Name of your Description
* Assigned To	Set to whose is Description assigned to
Module	For which module you can use your Description. To add/delete allowed module please see chapter 5.3 Integration. Global is for all allowed modules.

The second area is CKEditor that is mainly used for inserting/editing your own text, tables, images etc. and to make some design adjustment of the Description like font change, color, format, size, background color of the text etc. This editing can be initiated via many toolbars located in the above part of Editing area.

Picture 2.5: EditView – second area

Finally, please click on Save button.

Now, you are able to add/replace your description into allowed modules. For adding or replacing your old description please check chapter 3.4 Using Descriptions 4 You Picklist.

### 3 Work area

The Work Area of the Descriptions 4 You consists of:

- ListView used for common tasks like add, delete, duplicate Description, import and export Descriptions and access to others tools
- DetailView shows already created Description in details
- EditView allows the preparation of the new Description or editing existing Descriptions
- Descriptions 4 You Picklist is used to add/replace Description

#### 3.1 ListView

The common tasks like add/delete/duplicate Description, import/export Descriptions or start editing have to be initiated via Descriptions 4 You ListView. Go to **All -> Tools** and click on **Descriptions 4 You** link and Descriptions 4 You ListView will appear on your screen.

						Edit Fields
						Module Sequence Numbering
	Send Emails with EM	MAILMaker		Г		Edit Workflows
	Edit				۹	Edit Picklist Values
	Delete					Integration
r Calendar Leads Orga	a Import		unities Products Documents Tickets Descriptions 4 You	All Descriptions 4 You Own Filter		License
😒 vtiger <sup>,</sup>	Export		Type keyword and press enter     Advanced	Create New Filter		Upgrade
So v cigei	Find Duplicates		Autoriced		J	Uninstal Descriptions 4 You
Descriptions List	<	Actions ~	+ Add Description	▼ All Descriptions 4 You	* 1 to	., C < ≞ > /·
<ul> <li>Recently Modified</li> </ul>		A	B C D E F G H I	J K L M N O	P Q R S T U V W	X Y Z
<ul> <li>Recently Modified</li> </ul>			B C D E F G H I Description Name	J K L M N O	P Q R S T U V W Module	X Y Z
Recently Modified						X Y Z Search
Recently Modified						Search
Recently Modified			Description Name	Description No	Module	Search
Recently Modified			Description Name	Description No Descal	Module	Search
Recently Modified			Description Name NewDescription Terms & Conditions 4 You,2	Description No DES23 DES18	Module Global Global	Search

Picture 3.1: Descriptions 4 You ListView

The main part of the Descriptions 4 You ListView consists of the list of the Descriptions, which gives you information about a Descriptions name, number and a primary module. In the list you can also select one or more Descriptions and consequently delete or export the selected group of Descriptions.

ListView of Descriptions 4 You consists of:

- Actions contains actions for deletion, import or export of the Descriptions and find Duplicates
- + Add Description is used to add new Description
- Search to search Description based on Name, Number or Module
- \_\_\_\_\_ All Descriptions 4 You \_\_\_\_\_ to use filtering or create new filter
- • next/previous page of Descriptions
- *I* allow you to set Integration, License settings, Upgrade and Uninstal Descriptions
- 🔳 🖉 🛍 to show Complete Details, Edit or Delete Description

#### 3.2 DetailView

From ListView you can directly open any Description in DetailView. The DetailView consists of:

- Description Details
  - Description Name
  - Assigned To
  - o Module
  - Description No.
  - Created Time
  - Modified Time
- Description show your Description in Details
- Group of buttons
  - Edit switch to EditView and start editing
  - More duplicate or delete Description
  - ✓ ✓ allow you to set Descriptions 4 You

erms & Conditions 4 You_2				Edit	More 🔻	¥ -	
				Delete Descrip	tion	Edit Fields	
<ul> <li>Description Details</li> </ul>				Duplicate		Module Sequer	nce Numbering
Description Name	Terms & Conditions 4 You_2	Assigned To	Administrator			Edit Workflows	
Module	Global	Description No	DES5			Edit Picklist Val	ues
Created Time	07-11-2014 15:26:27	Modified Time	07-11-2014 15:27:17			Integration	
[						License	
<ul> <li>Description Details</li> </ul>						Upgrade	
Descriptio	Unless otherwise agreed in writing by the supplier all invoices are pay other method as is agreed in advance by the Supplier.     All prices are not inclusive of VAT which shall be payable in ad		e, in the currency of the invoice, d	rawn on a bank bas	ed in India or	Uninstal Descr	puors 4 rou

*Picture 3.2: DetailView* 

#### 3.3 EditView

The EditView shown in the picture below is divided into two areas:

- Description Details area is used for type Description Name, Assigned to and choose modules that are allowed
- Editing area is mainly used for inserting/editing your own text, tables, images etc. and to make some design adjustment of the Description like font change, color, format, size, background color of the text etc. This editing can be initiated via many toolbars located in the above part of Editing area.

Description Details			
* Description Name	Terms & Conditions 4 You_2		* Assigned To Administrator v
Module	Global	Allowed n	nodules
	٩		
Description Details	Select an Option Global Opportunities Organizations Sales Order Invoice	Description	Normal       Times N       Start P       B       J       J       Start P       C       E

Picture 3.3: EditView of Descriptions 4 You

#### 3.4 Using Descriptions 4 You Picklist

After installation Descriptions 4 You, you are able to see Descriptions 4 You Picklist in allowed modules that provides for you to replace or add Description in the textareas.

Terms & Conditions		Terms & Conditions 4 You INV desc 1 Description 4 You for own text area Terms & Conditions 4 You 2
		Terms & Conditions 4 You Replace Add
	Terms & Conditions	- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (30) days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier.

Picture 3.4: Descriptions 4 You block

#### Consists of:

- Available Descriptions for module
- Replace is used to replace all old text by your Description (old description will be deleted)

Description Details			
	NewDescription	Replace	Add
Description	Old Description Description	on Description.	
			/
Description Details	Ļ		
	NewDescription	Replace	Add
Description Details Description	NewDescription	Replace	Add

Picture 3.5: Replace Description

• Add – is used to add new Description after old text (old description won't be deleted)

	NewDescription Replace Add
Description	Old Description Description.
Description Details	↓ ↓
Description Details	NewDescription Replace Add

Picture 3.6: Add Description

After adding or replacing Description you can correct it manually. We recommend to correct it after adding and replacing, not before (please check chapter Known issues)

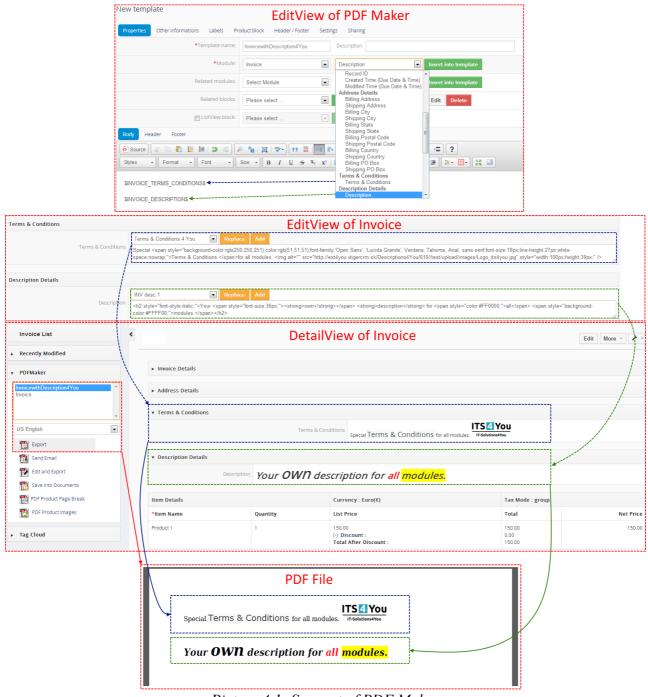
# 4 Additional feature

#### 4.1 Support of PDF Maker

The PDF Maker is extension tool designed by ITS4You for vtiger CRM. It is powerful and flexible tool which allows users of vtiger CRM to create own pdf templates.

Before creating PDF file you need to create template of PDF Maker. To create template please check manual for PDF Maker:

http://www.its4you.sk/images/pdf\_maker/pdf\_maker\_for\_vtiger6\_crm.pdf



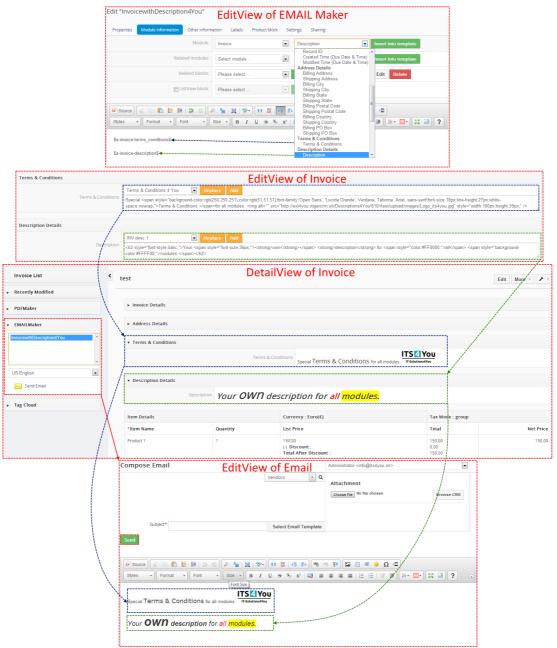
Picture 4.1: Support of PDF Maker

#### 4.2 Support of EMAIL Maker

The Email Maker is extension tool designed for the vtiger CRM. Using EMAIL Maker you can create email templates with predefined information and send them from all the modules. There are available all the fields from source and related modules, the fields related to recipients, the company information and many more. The intention was to provide powerful and flexible tool which allows users of vtiger CRM to create own email templates. Using the email templates you can send mass emails from ListViews (e.g. Invoices, Quotes, Products, etc.) and finally save lot of your time. Sending is running in background. You are informed about sending process by small popup window.

Full funtionality of Email Maker you can fink on following link:

#### http://www.its4you.sk/images/stories/email-maker/Email\_Maker\_for\_vtiger\_CRM\_6.pdf



Picture 4.2: Support of EMAIL Maker

#### 4.3 Support of Custom Textarea Fields

You can add your description or text into your own Custom Fileds for all modules, that are "Text area" type. To create own Textare Fields please provide following steps (if you have created your Custom Textarea Field, you can skip steps 1-3):

1. Click on 🛃 in module you want to edit and choose Edit Fields



2. Next, click on Add Custom Field button

Custom Information	Add Custom Field Actions -

Picture 4.4: Custom Fields – step 2

3. Choose **Text area** and type name of your Field. Click on **Save** and your Field will be created

Create Custom F	ield	×
Select Field Type	Text Area 🔹	
* Label Name	Own text area	)
		Save Cancel
D: / /	5. C	1

*Picture 4.5: Custom Fields – step 3* 

4. Now you can use Custom Field in EditView and add your own Description template (chapter 3.4 Using Descriptions 4 You Picklist)

Custom Information	
	Description 4 You for own text a Replace Add ch2>My <strong>own <strong>text area <span style="color:#FF0000,"><span style="font-size:36px,">description/text.</span></span></strong></strong>
	Picture 4.6: Custom Fields – step 4

5. Your description in DetailView

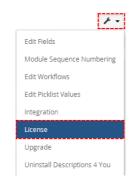
Invoice Details			
▼ Custom Information			
Own text area	My own text area description/te	ext.	
Address Details			
<ul> <li>Terms &amp; Conditions</li> </ul>			
	Terms & Conditions	special Terms & Conditions for all modules.	
<ul> <li>Description Details</li> </ul>			
Description	Your OWN descrip	otion for all <mark>modules.</mark>	
	Picture 4.7	: Custom Fields – ste	гр 5

# 5 Settings

# 5.1 Deactivate license

In case you need to reinstal Descriptions 4 You you have to deactivate and reactivate license key. To deactivate license key please provide following steps:

- 1. Click on 🧪
- 2. Click on Licence
- 3. Click on Deactivate license button
- 4. Confirm deactivation with button Yes



Picture 5.1: Deactivate Descriptions 4 You – Step 1,2

License settings				
Manage all settings related to your license:				
License settings				
	License key: keykeykeykey	Reactivate license	Deactivate license	

Picture 5.2: Deactivate Description 4 You – Step 3

Do you r	eally want to o	deactivate your lic	ense key?					
						No	Yes	
		7.		4.5				

Picture 5.3: Deactivate license of Descriptions 4 You – Step 4

After deactivation of license Descriptions 4 You doesn't work at all and Descriptions 4 You work area is not accessible either as you can see on Picture 5.4.

To reactivate license you have to provide following steps:

- 1. Click on Activate license button
- 2. Insert licence key
- 3. Click on Save

icense settings	
Manage all settings related to your license:	
License settings	

Picture 5.4: Activate license of Descriptions 4 You – Step 1

Activate license	×
License key	keykeykeykeykey 2.
	3. Save Cancel

Picture 5.5: Activate license of Descriptions 4 You – Step 2,3

#### 5.2 Reactivate license

In case that some problem occurs with license key (moving, copying, migrating) you need to reactivate your license key. To reactivate license key please provide following step:

- 1. Click on Reactivate license
- 2. Insert license key
- 3. Click on Save

License settings	
Manage all settings related to your license:	1
License settings	1.
	License key keykeykeykey Reactivate license Deactivate license

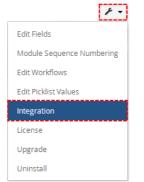
Picture 5.6: Reactivate license of Descriptions 4 You – Step 1

Reactivate licen	se 🛛 🗴
License key	keykeykeykeykey 2.
	3. Save Cancel

Picture 5.7: Reactivate license of Descriptions 4 You – Step 2,3

#### 5.3 Integration

The Descriptions 4 You is available for many modules. Within setting Integration you can customize the visibility of the Descriptions 4 You Picklist (chapter 3.4 Using Descriptions 4 You Picklist) for particular module. Please use checkboxes to make Descriptions 4 You visible/invisible for particular module according to your needs.



Picture 5.8: Integration of Descriptions 4 You

Descriptions 4 You			
		Sove Ca	ancel
Available modules			
V	Opportunities		
	Contacts		
V	Organizations		
	Quotes		
	Project Tasks	$\sim$	
	Projects		
8	Assets		
		Save Ca	ancel

Picture 5.9: Integration of Descriptions 4 You

Terms & Conditions	Visible Description 4 You	
	Terms & Conditions 4 You 💽 Replace Add	
Terms & Conditions	<sup>ns</sup> - Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (30) days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier.	* •
Description Details		
Descrip	Terms & Conditions 4 You     Replace     Add       Imms & Conditions 4 You     Description 4 You       Description 4 You     Description 4 You	
Terms & Conditions	Invisible Description 4 You	
Terms & Conditions Terms & Condit	Invisible Description 4 You - Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (30) days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier.	*
	- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (30) days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other	

Picture 5.10: Visible and Invisible Descriptions 4 You for Invoice module

#### 5.4 Upgrade

The upgrade of the Description 4 You is initiated in the same way as Descriptions 4 You instalation. So please refer to above instalation part for details how to initiate the import module from zip (Picture 1.1). As can be seen on the below picture you will be notified that the Descriptions 4 You module already exists. The upgrade will start immediately when you click on Update Now button. After upgrade the notification about successful upgrade is shown and click on Ok button.



Picture 5.11: Upgrade Descriptions 4 You

Verify Import Details			
Exists Vilger Version :			
License			
* Module * Version : * Vriger : * Author : IT-Solutions4You s.r.o - www.its4you.sk * Supported browsers : Internet Explorer 7 or higher, Mozilla Firefox 3.1			Î
			Update Now Cancel
	Update Successfull	×	
	module was updated successfully		
		2.	

Picture 5.12: Upgrade Descriptions 4 You

#### 5.5 Uninstall

There is option to remove Descriptions 4 You form your vTiger. To uninstall please provide following steps:

• Go to the listView of Descriptions 4 You and choose option Uninstall Descriptions 4 You



Picture 5.13: Uninstall – step 1

Click on Uninstall Descriptions 4 You button

Uninstall D	escriptions	4 You	
Remove Desc your vTiger.:	riptions 4 You	completely from	
Uninstall Des	criptions 4 You	1	
Uninstall De	scriptions 4 You	u	

Picture 5.14: Uninstall – step 2

Confirm uninstall with Yes button



Now, Descriptions 4 You is removed from your vTiger and your license key is deactivated. To use Description 4 You again you need to provide installation and validation steps (see chapter How to install Descriptions 4 You).

# 6 Known issues

#### 6.1 HTML "shown"

When you use in your Description tables, images etc. and to make some design adjustment of the Description like font change, color, format, size, background color of the text etc. **Only** in the Editview, your Description is shown like HTML code, in DetailView or PDF Maker it is displayed correctly. It is solvable problem, but it requests vTiger source code changes.

Terms & Conditions		
	Terms & Conditions 4 You 🔽 Replace Add	
Terms & Condition	s <div style="text-align:justfy:">-<span style="font-family: times new roman', times, senf,">- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (<strong><span style="font-size:26px,">-span style="cont-family: times new roman', times, senf,"&gt;- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty (<strong><span style="font-size:26px,">-span style="cont-family: times new roman', times, senf,"&gt;- Unless otherwise agreed in writing by the supplier all invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier</span></strong></span></strong></span></div>	•
	$D_{i+1} = (1, UT) (I_{i+1}, I_{i+1}) (I_{i+1}, I_{i+1}) (I_{i+1}, I_{i+1})$	

*Picture 6.1: HTML code in EditView* 

▼ Terms & Conditions	
	- Unless otherwise agreed in writing by the supplier all invoices are payable within thirty $(30)$ days of the date of invoice, in the currency of the invoice, drawn on a bank based in India or by such other method as is agreed in advance by the Supplier.
	- All prices are not inclusive of VAT which shall be payable in addition by the Customer at the applicable rate.
Terms & Conditions	ITS 4 You
	IT-Solutions4You
	IT-Solution4You
	Františkánske nám. 5
	Phone: +421-51-7732370
	Website: http://www.its4you.sk/en

Picture 6.2: Correctly shown in DetailView

#### 6.2 Add/replace and manually modify of Description

We recommend first add or replace your Description and then modify Textarea manually (chapter 3.4 Using Descriptions 4 You Picklist). If you first modify and the use adding and replacing, it does not have to work correctly.

# Change log of Descriptions 4 You

• November 2014: **600.1.0** 

# **Change log of Manual for Descriptions 4 You**

- November 2014: manual is based on Descriptions 4 You version: 600.1.0
  - first initiate version for vTiger 6.1